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| **Role title** | Technical Architect |
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| **Department** | IT |
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| **Business unit or function** | BIS |
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| **Role reports to** | Lead Architect |
|  | |
| **Roles managed** | n/a |
|  | |
| **Purpose of the role** | |
| The Technical Architect will be responsible for building technology solutions, ensuring they fit within the current and future enterprise architecture and work with Solution Architects to map functional requirements to systems/technical solutions for the organisation’s key business systems across the UK and Europe in order to improve and streamline business processes.  With the support of the Lead Architect, the role holder will work with the Solution Architects with implementing technology solutions that assist the business in delivering its strategic objectives. | |
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| **Accountabilities of the role** | |
| * Lead engagements with stakeholders at all levels to translate business and non-functional requirements into technology solutions. * Design and build secure, highly available technical solutions across our on-premise and multi-cloud environments. * Work with internal development teams and external parties to implement technical architectures. * Act as a mentor to more junior members of the team. * Maintain architecture documentation including roadmaps and current / future state representations. * Take an active role in defining the technology and cloud strategy of the organisation. * Evaluate new technologies to determine how they could benefit our products and technical platforms. * Be responsible for analysing, critiquing and reworking existing technology solutions following best practice. * Manage and resolve service requests and system incidents so that the business can continue to conduct its system processes effectively. * Assist Incident and problem Management teams in root cause determination of issues and provide input on creating preventative processes. * Lead project workstreams as SME and report progress to project managers and key stakeholders in the business. | |

**Competencies, Skills, Qualifications & Experience**

**Essential** attributes are the minimum requirement for a role holder. Without these attributes, the role could not be performed. **Desirable** attributes would enable the candidate to perform more effectively, but they are not critical to the role.

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| **Competency, Technical Skill or Knowledge** | **Essential** | **Desirable** |
| Ability to understand complex application architectures | X |  |
| Ability to review and interpret business requirements | X |  |
| Broad knowledge of IT technologies and data architecture | X |  |
| Working knowledge of Microsoft Office 365 and Power platform technologies | X |  |
| Working knowledge of cloud technologies, e.g. Azure | X |  |
| Good oral and written communication and presentation skills. | X |  |
| Good analytical thinking and problem solving skills. | X |  |
| Adaptable, creative and resilient with a positive attitude. | X |  |
| Working knowledge of business applications e.g. ERP, CRM, SharePoint and BI |  | X |
| Working knowledge of modern integration platforms and techniques |  | X |
| Working knowledge of database technologies, e.g. SQL |  | X |
| **Qualifications** | **Essential** | **Desirable** |
| Degree level qualification (or equivalent experience) | X |  |
| Relevant IT qualification (or equivalent experience) | X |  |
| ITIL Foundation certification |  | X |
| **Previous Experience** | **Essential** | **Desirable** |
| Experience of working in an Architecture or Application Development role | X |  |
| Experience designing and building technical solutions working within a systems development team | X |  |
| Experience working in multi-workstream projects | X |  |