Operational Excellence Specialist

The impact I will have on customers is…

* Exceed customer expectations through optimising customer journeys improving business processes by applying lean methodologies and providing the knowledge to solve complex business problems across Correla

My Purpose…

…is to put process improvement firmly at the heart of how we operate, working closely with our colleagues across Correla to deliver smart, scalable, industry leading solutions for our people and our customers.

Some ’great to haves’ are…

* Experience of delivery through various project methodologies such as Agile or Lean beneficial

Our Purpose…

… is to liberate customers from complexity so innovation can thrive.

The key capabilities I will use every day are…

* Lean
* Data analysis
* Resource Management
* Project Management
* Change Management
* Innovation

The behaviours I embody will be…

Develop You

We take every opportunity to educate and develop.

We develop ourselves and build relationships based on trust, integrity, empathy and respect.​

Dream Big

We embrace change and the future.

We are curious and challenge the ‘norm’ - working together to push boundaries and innovate.

Delight Customers

We do what we say  
we will. ​

Our customers are our priority, and we identify and anticipate their needs.​

Drive Success

Mediocre isn’t an option!

We take responsibility to achieve results and create an environment that enables everyone to perform at their best.

Read below to find out the **serious stuff**!